



satcomms

A U S T R A L I A

Satellite Communications Australia Pty Ltd

ACN: 111 968 793

PO Box 1066 Buddina Qld 4575

AUSTRALIA

Tel: (+61) 1-300-732517, Fax: 1800 303701 (+61 2 8208 7340)

activations@satcomms.com.au

Quick Guide for Frequent Tasks – IsatPhone Pro

How do I ...	Instructions
<p>How do I make a call</p> <p>If you make a mistake press C once to delete the last digit, or press and hold C to clear all digits.</p> <p>Press and hold the 0+ key to get +</p> <p>For most countries, drop the zero at the beginning of the area code or mobile phone number after the country code.</p>	<p>Enter the wanted number, using the digit keys, in the international format:</p> <p>First, International access code (00), or the plus sign (+) followed by country code, then phone number</p> <p>For example: 0061754391888 or +61754391888</p> <p>Press OK</p> <p>[To dial another Inmarsat number: 00870xxxxxxxx or +870xxxxxxxx]</p>
<p>How do people call me</p>	<p>Dial the International access code, or the plus sign (+), then the 12-digit Inmarsat voice number.</p> <p>For example: From Australia dial 0011 870xxxxxxxx or +870xxxxxxxx</p> <p>Important: The phone must be powered on with at least 2 signal bars (good) and the phone has a GPS fix (the GPS fix symbol is not displayed).</p>
<p>How do I acquire a satellite</p>	<p>Make sure you are in the satellite coverage area and are in an open area, free from obstructions. Power on the IsatPhone Pro, raise the antenna and angle it in the direction of the satellite based on your location. The IsatPhone Pro automatically searches for the satellite and shows the search progress on the display screen.</p>
<p>What do I do if I cannot acquire a satellite?</p>	<p>If you have verified that you are in the coverage area and are in a clear area, you may need to manually acquire a new GPS fix; Select Menu then GPS position (the new GPS position is displayed) At this point, the phone will attempt to refresh the GPS fix every 30 seconds.</p>

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How do I check the balance of my PrePaid units?	<p><i>There are two ways to check the Prepay balance on the IsatPhone Pro.</i></p> <p><i>To check via the Menu, select;</i> Menu Settings Prepay Balance Enquiry</p> <p><i>Or to dial in and check your balance dial *106# and then press the green key. This is a free call.</i></p>
Other than phone calls, how can others contact me when I have the IsatPhone Pro?	<p><i>The IsatPhone Pro is capable of receiving text messages as well as incoming phone calls. Text messages may be sent via the Inmarsat website; http://www.inmarsat.com/Services/Land/IsatPhone/SMS/sms.html</i></p> <p><i>Alternatively, they can send a text to your IsatPhone Pro satellite phone number – MSISDN (Mobile Subscriber Integrated Services Digital Network)</i></p>
How do I send a text message from the IsatPhone Pro	<p><i>From the messaging menu, select</i></p> <p><i>New message</i> <i>Text message</i></p> <p><i>Enter your text message (max. 160 Latin characters), the recipients phone number (or email address) and press Send.</i></p>
How do I view a text message on the IsatPhone pro	<p><i>An unread message icon will be shown on the status bar of the main display screen. Info will display a list of all unread messages. Press Close if you wish to read the message at a later time.</i></p> <p><i>To read your messages you may;</i> <i>Use the centre selection and navigation keys to open messages from the Info list or;</i> <i>From the Menu, select Messaging and Inbox.</i> <i>Use the navigation keys to select and open the messages.</i></p>
How do I access voice mail	<p><i>The voicemail icon will be shown on the display screen and in Info if you have new voice messages. To listen to messages, hold down the 1 key. You may also dial the short code 570 followed by the green key.</i></p>
How do I send my GPS location	<p><i>First, make sure the GPS fix you are going to send is current.</i></p> <p><i>From the Menu, select</i> > GPS Position</p>

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How do I ...	Instructions
	<ul style="list-style-type: none"> > Options > Send GPS location > Send > Text Message or Email Message (enter the recipients address information in the To field. Press Send
How can I find the number for my satellite phone	From Menu, select Contacts and My phone number
How can I find the number for my service provider?	From Menu, select Contacts and Service provider
How can I determine if I have the correct firmware version for my IsatPhone Pro	<p>From Menu, select Settings and About to display firmware version, SIM number and battery usage.</p> <p>The latest firmware version can be found on our website: http://www.satcomms.com.au (products > IsatPhone Pro > Support Sub-Tab</p>
Does the IsatPhone Pro support Bluetooth	Yes, version 2.0 is supported
Can the IsatPhone Pro be used hands free	Yes, there are a variety of docking stations that will support the IsatPhone Pro
Can I use the IsatPhone Pro in the rain	The IsatPhone Pro is water resistant, not water proof. As with all electronic equipment, exercise caution when using in extreme conditions
How long does a fully charged batter last	<p>Up to 8 hours talk time</p> <p>Up to 100 hours standby time</p>
How many phone numbers can be stored in the phone memory	The IsatPhone Pro will store up to 300 contacts in the phone memory (Phonebook) and up to 250 on the SIM Card
Can I do data transfers	Yes, the IsatPhone Pro has a 2.4kbps circuit switched (CS) data service
Can I use the IsatPhone Pro inside	Without an external antenna, all satellite phones (including the IsatPhone Pro) MUST have a clear line of sight to the sky and cannot be used inside buildings