

KVH Velocity™ Acceleration Quick Start Guide

When installed on your computer, Velocity Acceleration optimizes and speeds up data connections via KVH's airtime services and optionally reduces the amount of data transferred. These instructions explain how to install the software on your Windows® PC, set your preferences, and run a diagnostics test.

NOTE: KVH's Velocity Acceleration is powered by Venturi Wireless.

Installing the Software

When you downloaded Velocity Acceleration from KVH's website, you saved an executable (.exe) file to your PC. Follow these steps to install the software:

1. Open the executable file and follow the installation wizard's onscreen instructions.
2. Once the wizard has finished installing the software, restart your computer.

Entering Your User Name and Password

Follow these steps to start using Velocity Acceleration:

1. Select the Venturi-System Control window from the Start menu (see Figure 1).
2. Enter your user name and password in the Authentication text boxes. Then click OK.

Your user name and password were issued to you when you activated the service. If you forgot your user name/password, contact **KVH's Satellite Airtime & Product Activation Dept.:**
North America: 1 866 399-8509 (toll free)
South America, Australia: 1 401 847-3327
Europe, Middle East, Asia: +45 45 160 180

Selecting a Speed Level & Image Quality

Speed level and image quality are inversely proportional. The faster the speed, the lower the resolution; the slower the speed, the higher the resolution. Follow these steps to select one of four options for speed level/image quality:

1. Click the Velocity Acceleration (V) icon in the system tray to bring up the control panel (see Figure 2).
2. Select the desired speed level/image quality.

Figure 1: Venturi-System Control

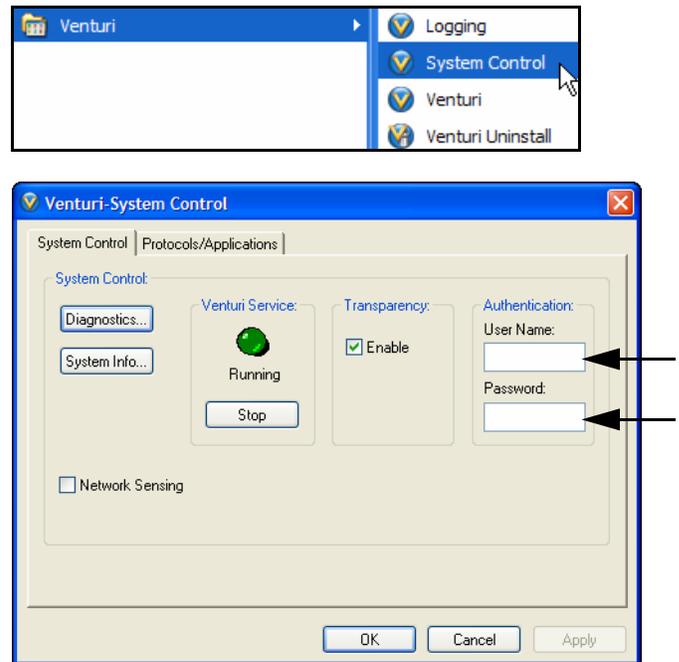
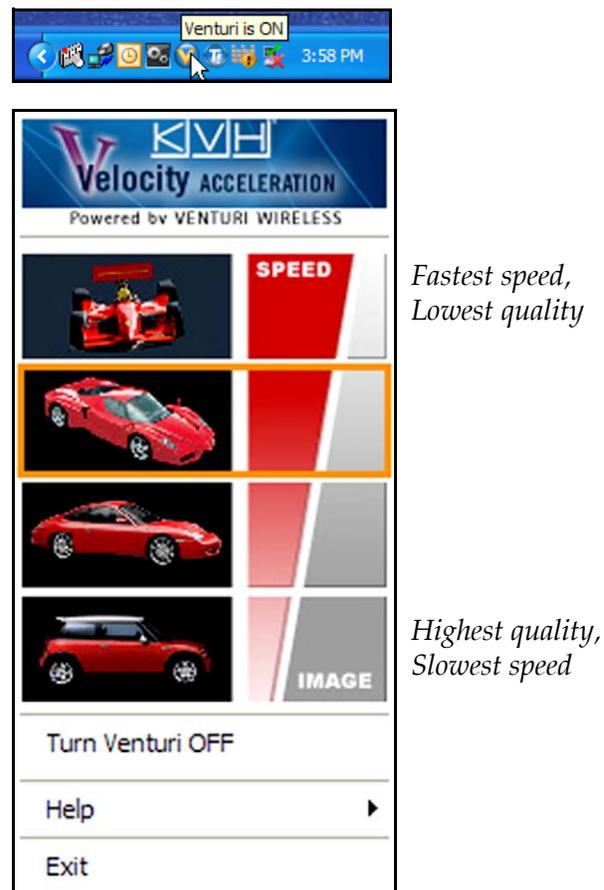


Figure 2: Control Panel



Setting Protocol/Application Preferences

Follow these steps to specify the Internet protocols and applications that Velocity Acceleration will optimize:

1. Select the Venturi-System Control window (see Figure 1 on page 1).
2. Select the Protocols/Applications tab (Figure 3).
3. Select the protocols/applications you want to optimize and deselect the ones you don't. Then click OK. Velocity Acceleration will optimize only those protocols and applications that are checked.

Troubleshooting

If you are unable to access a particular website or are unable to use an application that accesses the Internet, first turn off Velocity Acceleration and try again. Velocity Acceleration works with most, but not all applications. To turn off Velocity Acceleration, select "Turn Venturi OFF" at the control panel (see Figure 2 on page 1).

Running a Diagnostics Test

Follow these steps to run a diagnostics test:

1. Select the Venturi-System Control window (see Figure 1 on page 1).
2. Click Diagnostics.
3. Select the test(s) you would like to run (see Figure 4). The built-in diagnostics tool will run only those tests that are checked.
4. Click Start.
5. Click View Test Results to read the report.

Viewing Additional Information

To access the Help Guide, select Help at the control panel (see Figure 2 on page 1).

If you don't find the information you're looking for, or you need technical assistance, contact

KVH Technical Support:

North/South America, Australia: 1 401 847-3327
Europe, Middle East, Asia: +45 45 160 180

Figure 3: Protocols/Applications Tab

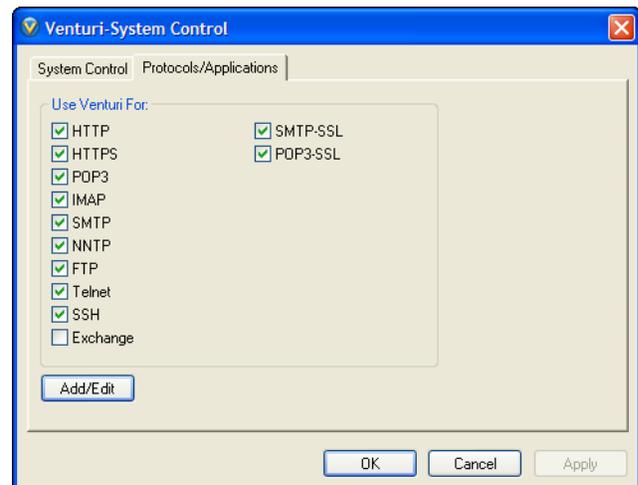


Figure 4: Diagnostics Test

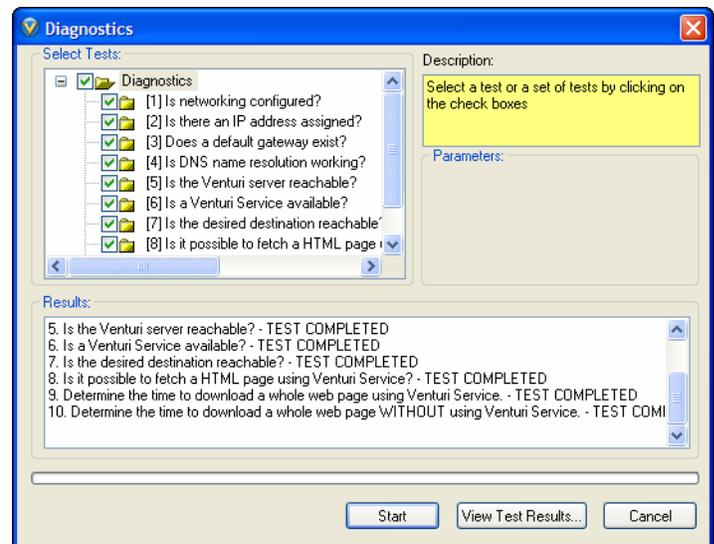


Figure 5: Help Guide

