

Communicate anywhere™

SatCall

SatCall is a two-stage fixed-to-mobile service which allows users to place calls from any landline or mobile phone to any satellite terminal.

SatCall is available for Inmarsat B, M, Mini M, GAN, BGAN, Fleet, FleetBroadband, Swift, SwiftBroadband and other aeronautical services in all Inmarsat satellite regions. The service is also available for Iridium, Thuraya and other Low Earth Orbit (LEO) satellite services, as well as for fixed-to-fixed calls.

Who Can Benefit From Using SatCall?

Have you ever had need to call to a satellite phone? If so, did you get a shock when you received the bill? If you answered 'yes' to both questions, then SatComms SatCall service is for you! Using SatCall's simple two-stage dialing process, you will easily know the cost of calling to a satellite service *before* making your call and receiving the bill.

At a Glance

- Flexible: available for Inmarsat, Iridium, Thuraya and other Low Earth Orbit (LEO) satellite services. Also available for fixed-to-fixed calls.
- Cost-efficient: no monthly fees or fixed network mark-ups for satellite calls through toll-free numbers.
- Practical: makes calling easy with features such as Calling Line Identification (CLI) and Quick Number Dialing.

Calling Line Identification (CLI)

When a SatCall is placed, Calling Line Identification allows SatComms to recognize the telephone number and connect the call without the user's 10-digit PIN code if the CLI is registered. If the user's telephone number cannot be determined by CLI, then the PIN code must be entered to complete the call.

Quick Number Dialling

The Quick Number dialling feature allows users to place a SatCall without having to dial the mobile number. Registered users can assign up to 99,999 Quick Numbers. The Quick Number list is defined and controlled by the user.

How to Access SatCall:

SatComms SatCall requires users to register with SatComms Customer Service Centre. To place a SatCall call, users follow two easy steps:

1. Dial the national toll-free number from Australia:
1800 150 450
2. At the voice prompt, enter the 10-digit PIN code*, followed by the mobile number. For all Inmarsat services, users dial o for the ocean region and the Inmarsat Mobile Number (IMN) (e.g., 0 761234567). For Iridium, Thuraya or other LEO services, or fixed-to-fixed calls, users dial oo after the prompt, followed by the number being called.

* Refers to the PIN code received upon registering for SatCall. If CLI is available, users will not be instructed to enter their PIN code.

How to Register for SatCall:

For free registration to begin using SatComms SatCall, contact SatComms Customer Service Centre on 1300 732 517 or email activations@SatComms.com.au

National Toll-Free Numbers

Australia: 1800 150 450

Canada: 1800 551 7534

Chile: 1230 020 3367

Cyprus: 800 942 267

Denmark: 8088 3891

France: 0800 918 259

Germany: 0800 181 1183

Greece: 00800 471 23488

Hong Kong: 800 963 334

Italy: 800 780 036

Japan: 00531 47 0001

Korea: 0079 8471 4035

Malaysia: 1800 80 89 66

The Netherlands: 0800 023 0980

Portugal: 800 847 649

Singapore: 800 471 1028

Spain: 9009 947 09

Switzerland: 800 564 269

Taiwan: 00801 477 007

Turkey: 0080 0479 1404

UK: 0800 73 17015

USA: 1800 551 7534

Dealer information:

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