



Satellite communications. And more.™

Universal Card™

Vizada's Universal Card™ offers users a convenient way to stay in touch with friends and family and makes managing satellite communications simple.

Part of our portfolio of Vizada Solutions™, the Universal Card enables voice calls and messaging via both Inmarsat and Iridium satellite terminals. Crew or team members can make prepaid private calls, send prepaid emails and SMS messages, while managers of large numbers of terminals benefit from improved crew morale and greater cost control over private communications with minimal administration and at no additional cost.



At a Glance

- **Simple to use:** no need for training or user assistance.
- **Versatile:** the card works both with maritime Inmarsat and Iridium terminals, enabling users to place voice calls, email, as well as send and receive SMS messages.
- **Financial control:** complete control over call spending and budget with pre-defined costs.
- **No extra costs:** no additional connection fees or special call destination charges.
- **Balance verification:** each time a call is initiated, minutes available for a call are reported to the user.
- **Two card formats:** choice between a physical card or virtual card, depending on user's provisioning processes.
- **Card reloading:** users can add credit to existing cards or order new virtual cards.

Simplicity. And More.

With Vizada's Universal Card, customers benefit from the simplicity of using a single prepaid communications card for cost-effective Inmarsat and Iridium voice and messaging:

- Call charged only when the person being called answers.
- No minimum call length.
- No additional charges or special destination fees.
- Credit based on minutes and seconds, not units.
- Remaining card call time announced before each call.
- Vizada Service Providers have access to call data records via our Traffic Monitoring System (TMS) tool.



Solutions

Email and SMS Messaging

Universal Card users also benefit from prepaid messaging when used together with Vizada's SkyFile Mail, the most advanced emailing software for use with satellite terminals:

- Minimal administration: one card for phone and email communications. Users can create their own prepaid sub-account.
- Flexibility: enables users to configure their own prepaid account according to their needs and budget.
- No restriction in terms of volume or number of messages: customers can set their own restrictions if required.
- Transparent prepaid functionality: credit balance and remaining time are updated in real time. Each user has access to their individual call logs.

Availability

Vizada's Universal Card can be used on all digital Inmarsat mobile satellite terminals (Mini M, Fleet, FleetBroadband, B, M, BGAN, GAN and Swift) and on Iridium (with a special Vizada Iridium SIM card*) from virtually anywhere in the world to call fixed and GSM phones. The card can also be used to send and receive email and SMS with Vizada's SkyFile Mail service.

* for more details, contact a Vizada sales representative.

Phone Call Balance:

- Inmarsat Mini M: 30 min Happy Hour/19 min Peak.
- Inmarsat Fleet: 30 min Happy Hour/15 min Peak.
- Inmarsat B/M: 30 min Happy Hour/12 min Peak.
- Inmarsat FleetBroadband: 20 min around the clock.
- Iridium: 30 min around the clock.

Note: Happy Hour is 18:00 UTC – 06:00 UTC and all weekend.

A Format to Suit Every Need

Whether purchasing Universal Cards through a Vizada Service Provider or through a ship manager, Vizada's Universal Card prepaid crew communications solutions enables customers to select the format that best suits their needs:

- "Physical card": a debit card with a silver band on the back for the caller to scratch off and reveal the confidential PIN code.
- "Virtual card": the confidential PIN code is sent to the caller by secure email, avoiding potential delay, logistical problems and shipping costs.
- Credit reload: new credit can be loaded onto existing cards enabling crew members to retain the same calling PIN.
 - Unused card: expires 2 years after date of sale or 1 year after last reload.
 - Used card: expires 1 year after first use or after last reload.

Simple 3-Step Call Procedure

- Dial the short access code 66# for Inmarsat calls via Vizada's teleport 001, 004, 011 or 111; 66* for Iridium calls with a Vizada Iridium 318 promo SIM.
- Dial the confidential PIN code and press #. The voice server informs the caller of the remaining time on the card (in minutes and seconds).
- Dial 00 + the country code + the phone number + # or press # to redial the last number called.



For more information about Vizada's Universal Card or to learn more about Vizada Solutions™, contact your Vizada key account manager or Vizada Customer Care.

Vizada EMEA & Asia

Email: customercare.europe@vizada.com
Phone: +33 (0)5 61 28 89 99

Vizada Americas

Email: customercare.us@vizada.com
Phone: +1 301 838 7700